



Why Dealers Choose Royal!

- Over 35 Years of Trust
- Over 2 Million Policies Written
- Over 86,000 Service Centers
- BBB Accredited
- Backed by Carriers with an AM Best Rating of "A" or Better
- State-of-the-Art Claims Portal
- Unrivaled Service & Support

To Learn More About Dealer Shield, Contact Your **Royal Agent**, Visit **RoyalAdmin.com**, or Call to Our Sales Support Team at **1-800-226-9197**



51 Mill Street, Building F, Hanover, MA 02339



Your Turnkey
Solution for
Lemon Law
Warranty
Compliance!

Visit RoyalAdmin.com



**YOUR
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LEMON LAW
WARRANTY
COMPLIANCE!**

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DEALER SHIELD WILL PROVIDE YOUR DEALERSHIP WITH:

Lemon Law Compliance

- **State Requirement**

Connecticut requires dealers to provide warranties on certain used vehicles based on age and mileage.

- **Legal Protection**

Avoid fines, penalties, and potential lawsuits by meeting state warranty requirements.

- **Consumer Protection**

Helps protect customers from unexpected repairs, reducing the risk of complaints and legal claims.

Boost Trust & Sales

- **Increases Buyer Confidence**

Offering a warranty reassures customers that they're making a safe investment.

- **Competitive Advantage**

Stand out from competitors by providing reliable, warranted vehicles.

- **Higher Closing Rates**

Buyers are more likely to purchase a used car when they know it comes with warranty protection.

Financial Protection

- **Limits Out-of-Pocket Repair Costs**

A warranty program helps spread repair expenses rather than paying large sums for individual issues.

- **Prevents Costly Reputation Damage**

A dissatisfied customer with a breakdown can lead to bad reviews and complaints to state agencies.

- **Mitigates Risk on Older Vehicles**

Even if a vehicle meets inspection standards, unexpected failures can still occur.

Operational Benefits

- **Easier Loan & Financing Approvals**

Lenders prefer vehicles with warranties, making financing options more accessible for buyers.

- **Stronger Partnerships**

A well-managed warranty program can lead to better dealer relationships and pricing.

- **Reduces Service Disputes**

Having a structured warranty in place clarifies repair responsibilities and reduces friction with customers.

Connecticut Dealer Shield Coverage:

30 Days
OR
1,500 Mi

Vehicles Sold for Between \$3,000 – \$5,000

60 Days
OR
3,000 Mi

Vehicles Sold for Over \$5,000

Covered Systems



Engine



Transmission



Drive Axle



Brakes



Steering



Water Pump



Fuel Pump
Externally Mounted

Exclusions

Remember that the used car you sell might not be covered by the used car warranty law. The following cars are excluded from the law.

- Cars with 200,000 miles or more
- Cars sold for less than \$3,000
- Custom-built cars, or cars modified for show or racing
- Cars purchased primarily for business or agricultural use
- Cars that are eight years of age or older
- Salvaged vehicles.
- Vehicles with a gross vehicle weight of more than 9,000 lbs.
- Vehicles manufactured in limited quantities
- Vehicles not manufactured in accordance with federal emission standards
- Diesel engine vehicles