

- Over 35 Years of Trust
- Over 2 Million Policies Written
- Over 86,000 Service Centers
- BBB Accredited
- Backed by Carriers with an AM Best Rating of "A" or Better
- State-of-the-Art Claims Portal
- Unrivaled Service & Support

To Learn More About Dealer Shield, Contact Your **Royal Agent**, Visit **RoyalAdmin.com**, or Call to Our Sales Support Team at **1-800-226-9197** 

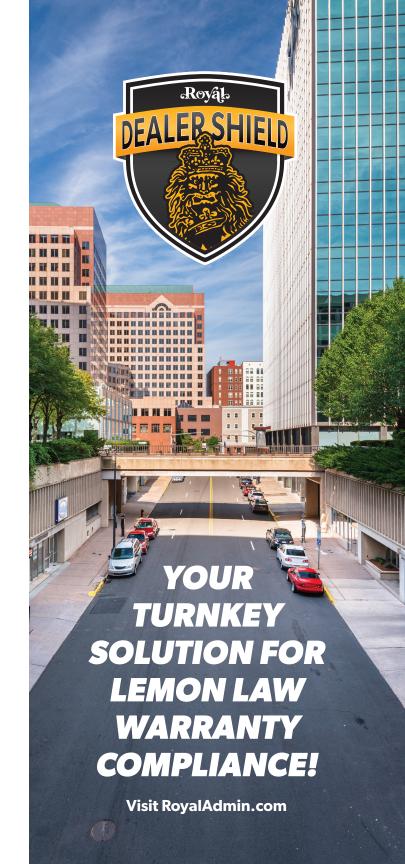




Your Turnkey
Solution for
Lemon Law
Warranty
Compliance!



Visit RoyalAdmin.com





## **Lemon Law Compliance**

• State Requirement

Connecticut requires dealers to provide warranties on certain used vehicles based on age and mileage.

Legal Protection

Avoid fines, penalties, and potential lawsuits by meeting state warranty requirements.

• Consumer Protection

Helps protect customers from unexpected repairs, reducing the risk of complaints and legal claims.

#### **Boost Trust & Sales**

- Increases Buyer Confidence
- Offering a warranty reassures customers that they're making a safe investment.
- Competitive Advantage

Stand out from competitors by providing reliable, warrantied vehicles.

Higher Closing Rates

Buyers are more likely to purchase a used car when they know it comes with warranty protection.

## **Financial Protection**

Limits Out-of-Pocket Repair Costs

A warranty program helps spread repair expenses rather than paying large sums for individual issues.

• Prevents Costly Reputation Damage

A dissatisfied customer with a breakdown can lead to bad reviews and complaints to state agencies.

• Mitigates Risk on Older Vehicles

Even if a vehicle meets inspection standards, unexpected failures can still occur.

# **Operational Benefits**

• Easier Loan & Financing Approvals
Lenders prefer vehicles with warranties, making

financing options more accessible for buyers.

• Stronger Partnerships

A well-managed warranty program can lead to better dealer relationships and pricing.

• Reduces Service Disputes

Having a structured warranty in place clarifies repair responsibilities and reduces friction with customers.

# **Connecticut Dealer Shield Coverage:**

30 Days OR 1,500 Mi

Vehicles Sold for Between \$3,000 - \$5,000

60 Days or 3,000 Mi

Vehicles Sold for Over \$5,000

#### **Covered Systems**









ngine Ira

Transmission

Drive Axle

Brake



Steering



**Water Pump** 



Fuel Pump Externally

#### **Exclusions**

Remember that the used car you sell might not be covered by the used car warranty law. The following cars are excluded from the law.

- Cars with 200,000 miles or more
- Cars sold for less than \$3,000
- Custom-built cars, or cars modified for show or racing
- Cars purchased primarily for business or agricultural use
- Cars that are eight years of age or older
- Salvaged vehicles.

- Vehicles with a gross vehicle weight of more than 9,000 lbs.
- Vehicles manufactured in limited quantities
- Vehicles not manufactured in accordance with federal emission standards
- Diesel engine vehicles

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