

TERMS & CONDITIONS:

PAINTLESS DENT & DING COVERAGE

We will cover the repair of paintless dents and dings to the vehicle not to exceed 4 (four) inches using a paintless dent removal ("PDR") process. Paintless dent-removal means the process of removing dents, dings, and creases, from a vehicle without affecting the existing paint finish, but does not include services that involve the replacement of vehicle body panels or sanding, bonding, or painting. Dents caused by Hail are not covered. The total amount of coverage available under this section is limited to \$2,500.00 for the life of this Contract.

PDR EXCLUSIONS

Replacement of vehicle body panels, sanding, bonding, or painting; 2. Large or deep dents, dings or dings that are determined to be inaccessible due to after-market services or equipment installed on the Covered Vehicle and/or where such equipment has altered the Covered Vehicle's original or normal body configuration; 3. Creased metal; 4. Edges where it is determined that the Covered Vehicle's bracing does not allow for the PDR process; 5. Any dent or ding that if repaired could in any way damage the Covered Vehicle's original manufacturer's paint or finish; 6. Damage caused by hail.

INCIDENTAL & CONSEQUENTIAL DAMAGES

You are not entitled to recover incidental or consequential damages of any kind under this Warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exception may not apply to You.

APPEARANCE COVERAGE

The terms and conditions of this Warranty cannot be altered unless in writing by Us. This Warranty specifically excludes Us from liability for incidental or consequential damages occasioned by use of the products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exception may not apply to You. No express rights are given under the Warranty except for those specifically described herein. This Warranty gives You specific legal rights and You may also have other rights which vary from state to state.

The following terms and conditions apply:

1. This Warranty applies only to the treated surface areas for the Vehicle identified at the top of the first page of this Warranty.
2. Claims for reimbursement of damage or repairs of the treated areas must be made within 30 days after the loss.

3. We reserve the right to attempt to repair any damage through professional detailing prior to repainting any surface.
4. We reserve the right to attempt to remove any stain through professional cleaning prior to the repair or replacement of any fabric, leather, or vinyl.
5. Reimbursement is limited to the reasonable and customary costs of replacement as determined by Us using the Original Equipment Manufacturer's pricing index and/or other nationally recognized guides for parts and labor costs. Replacements shall be of like kind and quality as the original parts.
6. We will not reimburse You for any replacement costs unless You obtain prior authorization from Us in accordance with the Claims Procedure described below.

PURCHASER'S OBLIGATIONS

You should maintain the Vehicle by washing regularly and vacuuming carpet and upholstery frequently. We are not obligated or responsible for general cleaning and maintenance of the Vehicle's paint, fabric or leather surfaces. Regular cleaning and care is necessary.

EXCLUSIONS

This Warranty does not cover pre-existing damage to paint, headliners, seat belts, steering wheels of the Vehicle; damage caused by road hazards, vandalism, collision, or similar accident; fire or other natural casualties; rusting of metal; modifications or alterations of the factories original painted finish (i.e. repainted surfaces, aftermarket pin striping, vinyl graphics, etc.); defective paint; chips or scratches caused by everyday use or other causes or damage caused by neglect or abuse; stains or damage caused by ink, dye, tar, bleach, acid or other caustic or corrosive substances; Punctures, burns, shredding or other interior fabric or leather damage resulting from vandalism or other like causes; abnormal use or damage due to neglect or abuse; surface wear or natural creases in leather seats; modification or alteration of leather or vinyl surfaces; damage caused by rusting or poor adhesion. The following claims are excluded and therefore not covered by this Warranty:

1. Claims for which replacement is performed without prior authorization from Us.
2. Claims relating to any vehicle not identified on the first page of this Warranty.
3. Claims arising outside the United States.
4. Claims arising from fraud, misrepresentation, or misuse.

Royal Extreme is backed by an insurance company that is Rated A- by A.M. Best & administered by:



Auto Trac System

18 Augusta Pines Drive,
Suite 220W
Spring, TX 77389
Phone: 800-353-1123



This brochure is not a contract. Please refer to your Extreme contract for details of the term and conditions, exclusions, and purchaser's responsibilities.

Royal EXTREME

ANCILLARY PRODUCTS



PAINTLESS DENT REPAIR & APPEARANCE PROTECTION

CALM... RESTORED



Royal

ADMINISTRATION SERVICES

Keep Your Interior & Exterior Looking Brand New

Paintless Dent Repair



Our Paintless Dent Repair process involves manipulating the metal back into its original shape without the need for sanding, filling, or repainting. This repair method is faster, less expensive, and does not compromise the original paint finish... making it the optimal solution for minor cosmetic damage on vehicles.

Plan Coverage:

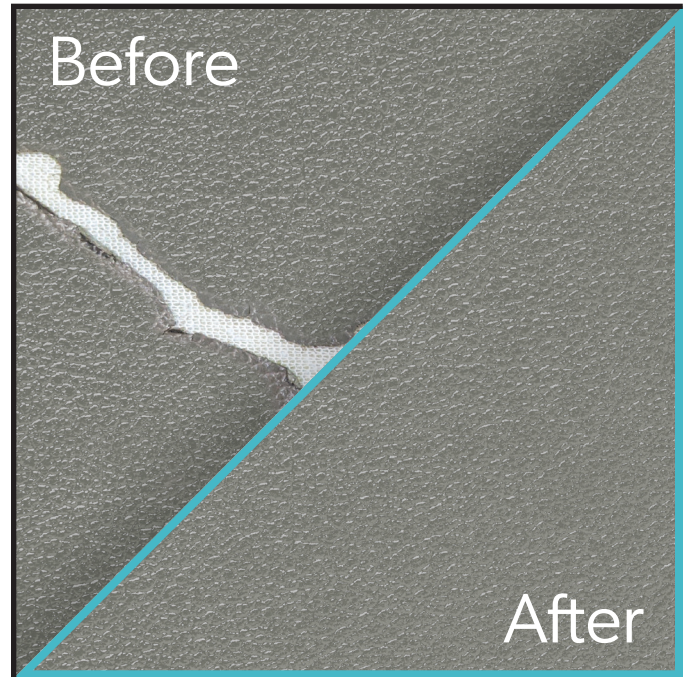
We will cover the paintless repair of dents, dings, & creases to your vehicle up to 4 inches.

Maximum Benefit: **\$2,500**



*Dents caused by hail, replacement of body panels, sanding, bonding, & painting are not covered.

Paint, Fabric, & Carpet Protection System



Our Protection System is a product application that is applied to treat the exterior surface areas of the vehicle to retain the exterior paint's high luster and shine while the interior treated areas are protected from permanent stains to your fabric, leather or vinyl.

Plan Coverage:

If our System fails, we will reimburse you the amount to repair or replace the damaged areas, as well as, up to 3 accidental rips/tears, up to 3 inches in length.

Maximum Benefit: **\$7,500**

Exterior Damage Covered

- Bird Waste
- Road Salt
- De-Icing Agents
- Insects
- Sun Exposure
- Tree Sap
- Hard Water Etching
- Acid Rain
- Industrial Fallout or Experiences
- Loss of Gloss

Interior Damage Covered

- Food or Drink
- Vomit
- Urine
- Baby Diaper Contents
- Pet Stains
- Gum
- Topical Oils or Lotions
- Crayons
- Lipstick
- Makeup
- Blood

*Punctures or burns are not included.

To Initiate a Claim, Please Call **(800) 353-1123** for Authorization & Instructions.