COVERAGE **DOWN THE ROAD**

Royal Protect is a fully insured product backed by more than 25 years of dependability. Whether you need repairs to your car as a result of a mechanical breakdown, roadside assistance or have general questions regarding your coverage, we're there with the expertise to resolve any issues quickly. All Royal claims associates are experts in the field and have decades of experience in automotive claims and repair. With our state-of-the-art call center and our national coverage, immediate response to your needs are met.

New Vehicle Protection Lease Vehicle Protection Pre-Owned Vehicle Protection **Substitute Transportation** 24-Hour Roadside Assistance Trip Interruption Intervention 100% Backed 25 Years of Dependable National Coverage

Facts every automobile owner should know:

- The average person drives 15,000 miles per year, dropping most owners out of factory warranty within 2.5 years.
- The average buyer will own a new vehicle for 7 years exposing the owner to significant repair costs for 4.5 years.

Now you can get extended protection for your new or pre-owned vehicle. Royal Protect Vehicle Protection is the choice for coverage, flexibility, and value with a selection of program levels designed to fit any vehicle or budget.

OPTIONAL COVERAGE

- Technology Group:
 The following Manufacturer-Installed components are covered: DVD Players; Radio; CD Players; Video and Gaming Systems; Navigation Systems, Back-up
- Seals and Gaskets: Seals and gaskets will be covered only if the Seals and Gaskets option is selected at the time of purchase and the appropriate surcharge is paid **Note:** Seepage of seals and gaskets is considered normal wear and tear and is not covered under this Service Contract.

- Commercial Use Coverage (This Coverage is ONLY available on the Ultimate Coverage Plan, with the Term Expiration). Commercial Use is defined as any vehicle used as a necessary part of, or in conjunction with, Your employment. Commuting and car/van pools are not considered commercial use. **Any Vehicle which has any of the following features is not eligible for Commercial Use Coverage: Diesel, Turbo/Supercharger, Four-Wheel Steering, 4X4, AWD, and a snow plow or power take-off (whether equipped at time of Contract purchase or at a later date).
- 4 Wheel/All-Wheel Drive Coverage: If Your Vehicle is equipped with 4 Wheel/All-Wheel Drive, the following components are covered regardless of the Plan You purchased: 4 Wheel Drive Actuator and Locking Hubs
- Diesel: If You have a diesel Vehicle, an additional mandatory surcharge is applied.
- 1 Ton Vehicle: If You have a vehicle with a one ton gross vehicle weight capability, (GVW) an additional mandatory surcharge is applied.
- Turbocharger/Supercharger (factory installed only): All internal components contained within the Turbocharger/Supercharger Housing, Turbo Boost Valve, Turbo Waste Gate Actuator, Bearing, Bushing, and all other internal components, and Seals and Gaskets, Supply Line.
- **Hybrid/Electric Vehicle:** Electric Motor, Power Controller, Inverter Assembly, Generator, Drive Motor Temperature Sensor/Switch, Battery Cooling Fan Relay/Module, Damper, Electric Water Pump, Electric Air Conditioning Compressor and Battery Cooling Fan, Water Assembly Valve. A mandatory surcharge is applied if Your Vehicle is a hybrid or fully electric model.

Customer Service Claims

800.871.0467 800.871.0467

Royal Protect Vehicle Protection is backed by an insurance company that is rated A by A.M. Best



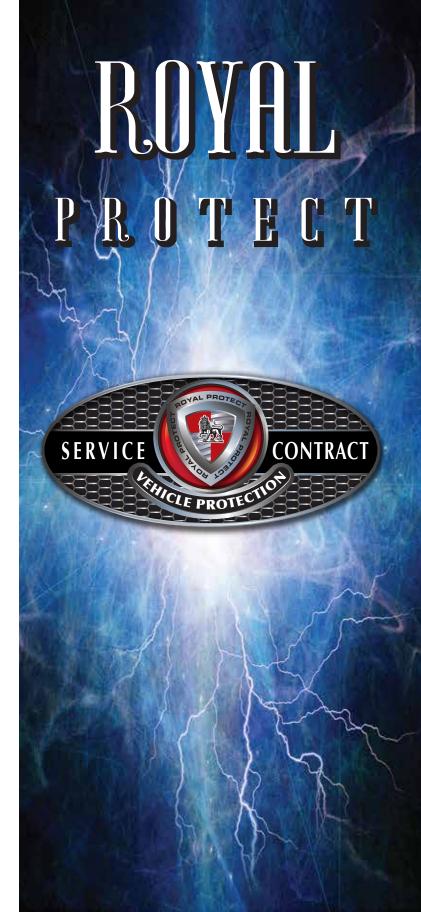
Royal Administration Services, Inc. 51 MIII Street, Building F Hanover, MA 02339 PH 800.871.0467 FAX 781.261.2522 www.rovaladmin.com Florida License # 60109 The provider of the service contract in AK, AZ, CA, LA, NV, WA and WI is United Service Protection Corp. In Florida, the Provider is



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United Service Protection Inc, FL License #60016 PO Box 20647, St. Petersburg, FL. 33742, 1-800-283-0785 In OK, the provider is Assurant Service Protection Inc,

This brochure is not a contract. Be sure to read a contract for coverage information, including limitations, exclusions and terms and conditions. Certain Conditions and components are excluded, such as inadequate maintenance of the vehicle. corrosion, and parts designed for limited life such as bulbs, filters and brake pads. See the exclusion section of the service contract for complete details



PRIMARY

Coverage includes:

PRIMARY **ENGINE**

- The following are covered if damage is caused by the mechanical failure of an internally lubricated part: Cylinder Block
- Cylinder Head(s)
- All Internal components of the engine block and cylinder head(s)
- Camshaft
- Crankshaft Pistons
- Bearings

PRIMARY AUTOMATIC OR STANDARD TRANSMISSION AND TRANSFER CASE

Internal Components of the Transmission or Manual Transmission

Drive Chain

 Drive Chain Gears • Carrier Bearings

 Internal Transaxle Seals Manual and

Automatic **Transmission Case** and Tourque Converter are assembly covered if damaged by an

REAR)

 Planetary Gears Shift Rail Fork

lubricated part

Bearings Bushings Oil Pump

Transfer Case

internally

- Output Shaft Main Shaft
- All Internal Lubricated parts within the Transfer Case

DIFFERENTIAL ASSEMBLY (FRONT AND REAR)

 Differential Housing

Axle Shaft

Ring and Pinion Bearings Bushings

Washers Differential Cover

All internal parts contained within the differential

PRIMARY DRIVE AXLE (FRONT AND

- Drive Axle
- Constant Velocity Joint Center Support
- Bearing Drive Shaft
- Universal Joints

PRIMARY SEALS AND GASKETS

• All Seals and Gaskets are covered provided that they're required in connection with a repair of a

covered part

PREFERRED

Includes all components covered under Primary PLUS:

PREFERRED

- ENGINE Cylinder Block
- Cylinder Head(s) all internal parts contained within the engine block Pistons
- Piston Rings Connecting Rod
- Bearings Crankshaft Crankshaft Main Bearings
- Camshaft Camshaft
- Bearings Cam Followers
- Timina Chain/Belt Timing Gears
- Guides Tensioners
- Rocker Arms Rocker Shafts Rocker Bushings
- Cylinder Head Valves Valve Guides
- Valve Lifters Valve Springs
- Valve Seals Valve Retainers
- Valve Seats
- Push Rods Water Pump
- Oil Pump Oil Pump
- Housing Harmonic
- Balancer Oil Pan
- Timing Chain Cover
- Intake and Exhaust Manifolds
- Valve Covers Engine Mounts
- Wrist Pins Connecting Rod
- Distributor Drive Gear Dip Stick Tube
- Balance Shaft Balance Shaft
- Bearing Balance Shaft Bushing Valve Locks
- Oil Pump Pickup Engine Cooler

PREFERRED **AUTOMATIC OR** STANDARD **TRANSMISSION** AND TRANSFER CASE:

- Flywheel
- Flex Plate Electronic Shift **Control Unit**
- Transmission Cooler Transmission
- Mounts Oil Pan
- Shift Linkage Shift Bushings Manual
- **Transmission Case** Automatic Transmission Case
- Transmission **Cooler Lines**
- PREFERRED **STEERING** Steering Box
- Steering Rack Power Steering Pump All components
- contained therein, if damaged by the failure of an internally lubricated part

PREFERRED ELECTRICAL

- Ignition Switch Lock Cylinder
- Starter Solenoid Alternator
- Starter Motor Voltage Regulator
- Starter Drive Engine
- Compartment Wiring Harness
- Ignition Switch Electronic Ignition
- Module Front and Rear Window Wiper Motor
- Headlamp Switch Washer Pump and Switch
- Stop Lamp Switch Turn Signal Switch
- Blower Speed Switch Horns
- Neutral Safety Switch Power Window Switch Power Door Lock

Switch

 Reverse Light **Switches**

PREFERRED AIR **CONDITIONER**

- Condensor Compressor
- Compressor Pressure Relief Valve
- Compressor Clutch and Pully Air
- Conditioning Lines and Hoses Evaporator
- Idler Pully and Idler Pully Bearing

Switch

Accumulator/

Orifice Tubé

applies to

units only

PREFERRED

BRAKES

Vacuum/

Hydraulic

Disc Brake

Calipers

Lines and

Fittings

Hydraulic

Sensors

Pressure

Hyrdaulic

Control Unit

Pump/Motor

Valve/Isolation

Dump Valve

Accumulator

Electronic

Control

Processor

PREFERRED

SEALS AND

Head Gaskets

and Intake

GASKETS

Gaskets

Modulator

Wheel Speed

Valve

Booster

Coverage

Receiver Drver

factory installed

Master Cylinder

Wheel Cylinders

Compensation

Brake Hydraulic

- High/Low Compressor Cut-Off Switch
- Radius Arms and Expansion Valve Bushinas Pressure Cycling Stabilizer Bar
 - Stabilizer Link/Bushinas

Components

under Primary and

PREMIUM FRONT

Upper and Lower

Control Arms

Control Arm

Shafts and

Torsion Bars

Mounts and

Ball Joints

Plates

Strut Bearing

Upper and Lower

Bushings

Bearing

Preferred PLUS:

AND REAR

SUSPENSION

covered

 Spindle and Spindle Support Wheel Bearings

THE FOLLOWING **PARTS OF THE VARIABLE** DAMPENING SUSPENSION ARE

- COVERED Compressor
- Control Module Dampening
- Actuator Solenoid • Strut Height
- Sensor Mode Selector Switch

PREMIUM STEERING

- Steering Box Power Steering
- Pump Power Steering
- Hoses Steering Knuckles
- Pitman Arm Idler Arm Drag Link Steering
- **Dampeners** Upper and Lower Steering Column Shaft and Coupling

- Internal Tilt Wheel
- Mechanism

PREMIUM

- Stepper Motors Control Valves
- Rear Wheel Steering Rear Steering Shaft and
- Couplings Power Cylinder and Pump
- Electronic Control Unit/Solenoid Phase Control
- Unit Control Valves Rack
- Tie Rod Ends

PREMIUM ELECTRICAL

- Automatic Climate Control Programmer
- Rear Defogger Switch
- Power Door Lock Actuator and Switch Electrical
- Instrument Cluster Mileage
- Computer Distributor
- Ignition Coil Powertrain
- Control Module Cruise Control
- Module Cruise Control Engagement
- Switch Headlamp Motor Power Window
- Motors Power Window Regulators
- Power Seat Motor Power Mirror
- Motor Power Antenna Motor/Mast Assembly
- Convertible Top Motor Sun Roof Motor Power Seat
- Switch Power Mirror

Switch

- Cooling Fan Motor
- Fuel Gauge
- Oxygen Sensor Mass Air Flow Sensor
- Throttle Position Sensor EVP Sensor
- Knock Sensor Cooling Sensor
- Crank/Cam Sensor Ambient Temp
- Catalytic Sensor Converter Coolant Hoses **PREMIUM FUEL**
- DELIVERY Fuel Pump Fuel Injection Pump and Injectors
- Vacuum Pump Fuel Tank
- Fuel Tank Sending Unit
- Metal Fuel **Delivery Lines** Pressure
- Regulator and Idle Air Control Motor

PREMIUM COOLING Cooling Fan and

- Motor Fan Clutch
- Belt Tensioner Radiator
- Heater Core Thermostat
- Blower Motor Hot Water Valve Overflow
- Reservoir Radiator Cap Thermostat
- Housing Low Engine Coolant Module

PREMIUM SEALS & GASKETS All Seals and

Gaskets are covered on all components listed under Primary, Preferred and Premium

ULTIMATE

Wheel Covers

Convertible &

Transmission

components

Upholstery/

Vinyl Tops

Manual

Clutch

Moldings/

Trim

Covers all vehicle parts except:

- Anti-theft system
- Any equipment when not installed by the Vehicle Manufactuer

Brake Lining and

and Drive Belts

Rotors Except

By a Covered

Exhaust System

Glass and anv

treatments or

to any glass

Light Bulbs

Tires/Wheels/

Television

Lenses

chemicals related

Part

When Damaged

Brake Pads

Drums and

Batterv

- Weather-Strips Paint Passive or active
- saftey and restraint systems. and any sensors and/or components

related to those

- systems Radio/speaker equipment
- Recreational Vehicle equipment Remote Controls,
- Key Fobs or **Keyless** components Sealed Beams

- Sheet Metal/Bumpers
- Shocks and
- Struts Spark Plugs and Wires
- Suspension Air Bags Telephone,
- Satellite Service or Systems Video
- Entertainment and/or Gaming Systems Wiper Blades
- The components described in the Vehicle's Manufactures Maintenance Schedule when such components are repaired or replaced as part of routine or manufactures recommended maintenance



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